

Best Practices for Searching the Provider Directory

Username

Password

LOGIN

REGISTER

FORGOT PASSWORD OR I.D.

HOME

▼ FIND

■ Providers

■ Hospitals

■ Pharmacies

■ Covered Drugs

■ Customize a Provider List

Provider Type





Christiana Care Quality Partners and Geisinger Health Options networks: available to all employees who reside in Delaware and their dependents. Search via the links below. We expect that these additional facilities and their employed physicians will participate, although they may not yet be listed:

• Bay Health General Hospital

• Beebe Medical Center

• Nemours / Alfred I. duPont Hospital for Children

• St. Francis Hospital

In addition to the above, The PHCS (Private Health Care Systems) network is available to:

• all employees who reside in Kent and Sussex Counties

• all dependents who reside outside of Delaware

[Click here to search for PHCS providers.](#)

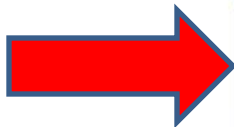
Click “Physician”

Select the type of provider to search for

▶ Physician (?):

▶ Facility (?):

▶ Other (?):



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To search for a Physician, click
“All Physicians (PCP & SCP)”

DO NOT USE
“Primary Care Physician”*

The screenshot shows a search interface for a provider directory. At the top, there is a light blue banner with information about Beebe Medical Center and St. Francis Hospital, and a note about the PHCS (Private Health Care Systems) network. Below this, there is a search bar with the text "to search for". The main search area is divided into three sections: "Physician (?):", "Facility (?):", and "Other (?):". The "Physician (?):" section is highlighted with a green background and contains three radio button options: "All Physicians (PCP & SCP)", "Medical Group - Group Practice", and "Specialty Care Physician". The "All Physicians (PCP & SCP)" option is circled in red, and a large red arrow points to it from the left. To the right of these options, there are two more radio button options: "Behavioral Health" and "Primary Care Physician". The "Primary Care Physician" option is crossed out with a large red 'X', and a large red arrow points to it from the right, indicating it should not be used. Below the "Physician (?):" section, the "Facility (?):" and "Other (?):" sections are shown with grey backgrounds. At the bottom of the page, there is a light blue footer with the text "For assistance, please contact the Customer Service Team."

*Choosing the “Primary Care Physician” link forces you to designate IM, FM, Peds, etc.
If you choose the wrong one, no results will display!

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After clicking the “All Physicians PCP & SCP” link:

- Enter information into only the indicated fields below
- Choose a broad radius just to be sure
- Enter in only as much of the provider’s last name as you are sure of...example: typing “bear” will return any Provider’s name that starts with those letters
- *Remember – the less you enter, the better!*

Basic Search

City or Zip Code: *

Radius (in miles): *

First Name:

Last Name:

Category:

Proven Health Navigator:

* Designates Required Field

Select One

Select One

Done

Internet | Protected Mode: Off

131%